

High Water Bill Investigation Record

Compare the past billing period with what you can observe now.

Fill in a PDF reader or print. Keep your copy private; no account number or password is needed.

1. Compare two bills

	PREVIOUS BILL	CURRENT BILL
Service dates (from - to)		
Billed quantity / unit	Choose	Choose
Number of service days		
Reading type	Choose	Choose
Average gallons per day*		
Amount due (USD)		

*Convert volume to gallons, then divide by service days. This PDF does not calculate values.

2. Record a current no-use observation

Use only a safely accessible display. Follow utility instructions; do not operate utility-owned valves.

Date	Start time	End time	Meter unit
			Choose
Start reading (copy all digits)	End reading (copy all digits)	Observed result	
		Choose	

3. Note activity, automatic use and fixture clues

Include dates: irrigation, guests, time away, appliance cycles, toilet refills, or water used during the test.

4. Prepare your next conversation

Ask about reading dates, estimates, changed charges and available usage history.

If a leak is confirmed, ask about local adjustment rules, documents and deadlines; a credit is not guaranteed.

A quiet meter now cannot explain every past spike. This record is not a leak diagnosis.

Stop routine checks for spreading water or electrical hazards and seek appropriate urgent help.

Guide + calculation tools: thehomefixguide.com/high-water-bill-no-visible-leak/

Sources: EPA - Understanding Your Water Bill; EBMUD - Leaks and High Bills.